



20 Year Material Guarantee

Customer Name:
Contractor Name:
Site Address:
Description of Works:
Completion Date:

“Igoe International Limited” guarantee that if within a Twenty year period after installation of the *Owl Waterproofing* materials, as detailed in our specification, proves to be defective by reason of a fault in our material, we undertake to supply free of charge to the customer the materials to repair the area in question.

CONDITIONS

- a. All materials must be applied at a minimum application rate of 1.5kg/m² per coat. Two coats must be applied to achieve the maximum durability and comply with this material guarantee.
- b. We do not accept responsibility under this Guarantee for damage caused by matters beyond our reasonable control.
- c. The customer taking all reasonable measures to maintain the installation in a serviceable condition.
- d. The customer inspects the area in question on a yearly basis and ensures all gutters etc. are clean and running free to avoid potential problems caused by standing water.
- e. The customer advising the installer in writing of any defect in the installation within ten days of discovery. In the event of a claim being invalid the customer agrees to pay the installer call out charge for a survey and provision of a report at an agreed standard hourly charge as determined by the Company in question.
- f. The Guarantor, installers and employees being given free access to the installation during normal business hours.
- g. This Guarantee shall be in respect of the service life of the installation in reflection to the effect of normal weather conditions. It shall not apply if damaged by any other means, such as extreme weather conditions, structural movement, subsidence, vandalism or tampering of any kind or excessive traffic over areas not previously stated by the customer to be used for this purpose.
- h. Excludes all consequential loss howsoever caused.
- i. All invoices has been paid in full within the time stated.
- j. For the avoidance of doubt, this Guarantee excludes the cost of any labour charges, accessing etc. that may be required and is limited to the supply of materials only.

Signed:

Date: